

Recall / Special Service Campaign of Driver side seat inner belt replacement
on Prius/ PriusV/ PriusPHV

Dear Toyota Owner:

We thank you very much for your patronage of Toyota. We are dedicated to providing vehicles of outstanding quality and value. As part of our constant efforts to provide the best in customer satisfaction, we have decided to carry out a Recall / Special Service Campaign for your vehicle.

What is the problem?

In the driver's seat belt reminder system, due to an improper assembly of the electrical contacts in the reminder switch, there is a possibility that abnormal wear at the contacts may occur after repeated use of the seat belt and residue may be deposited. In this condition, the seat belt reminder could not be turned off even when the seat belt is correctly fastened due to a short circuit between the contacts.

What will Toyota do?

Any Toyota dealer will replace driver side seat inner belt at **NO CHARGE** to you.

What should you do?

Please contact your Toyota dealer as soon as possible to schedule an appointment to have the repair performed.

The labor time for the repair is approximately **1 hour. It depends on the vehicles and the remedy.** However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

Please present this notice to the dealer when you bring the vehicle in for your service appointment.

If you no longer own the vehicle, please indicate so on the enclosed postage-paid form, providing us with the name and address of the new owner.

If you have other questions?

Please contact any Toyota dealer or call **BUMC s.a.l.** +961 5 959 996
We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconveniences this condition may have caused you.

Thank you for driving a Toyota.