

**Recall / Special Service Campaign of rear axle hub bearing assemblies
replacement
on certain 2018 Model Year Toyota C-HR**

Dear Toyota Owner:

We thank you very much for your patronage of Toyota. We are dedicated to providing vehicles of outstanding quality and value. As part of our constant efforts to provide the best in customer satisfaction, we have decided to carry out a Recall / Special Service Campaign for your vehicle.

What is the problem?

The subject vehicles are equipped with left-hand and right-hand rear axle hub bearing assemblies which are each assembled to the rear axle carrier sub-assemblies by four rear axle bearing bolts. There is a possibility that one or more rear axle bearing bolts on some vehicles may not have been tightened sufficiently during the manufacturing process at the particular facility at which the vehicles were assembled. In this condition, the bolt(s) could become loose during vehicle operation and could eventually detach. The detached bolt(s) could damage the rear brake components during rotation, or could cause the rear wheel(s) to detach, resulting in a reduction of brake performance, or a potential loss of vehicle stability, which could increase the risk of a crash.

What will Toyota do?

Any Toyota dealer will replace the involved parts at **NO COST** to you.

What should you do?

Contact your Toyota dealer as soon as possible to schedule an appointment to have the repair performed.

The labor time for the repair is approximately **inspection of the rear axle hub bearing bolts will take approximately 0.2 hours. If the inspection determines that they need replacing, it will take approximately an additional approximately 2.3 hours additionally.** However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

Please present this notice to the dealer when you bring the vehicle in for your service appointment.

If you no longer own the vehicle, please indicate so on the enclosed postage-paid form, providing us with the name and address of the new owner.

If you have other questions?

Please contact any Toyota dealer or call **BUMC s.a.l. +961 5 959 996**

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconveniences this condition may have caused you.

Thank you for driving a Toyota.